GOVERNMENT OF INDIA
ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:2765
ANSWERED ON:02.08.2017
Agencies for Aadhaar Cards
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Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of authorised agencies offering Aadhaar-related services across the country, State/UT-wise;

(b) whether the Government has received any complaints in some of the States regarding unauthorised agencies offering Aadhaar-related services illegally and charging money from the public for issuing Aadhaar Card;

(c) if so, the details thereof, State/UT wise and the reasons therefor; and

(d) the action taken by the Government in this regard?

Answer

(a): As on 15th July 2017, 164 Registrars, appointed by UIDAI for providing enrolment, update and other Aadhaar related services, are active across the country. These Registrars are carrying out the operations through 847 Enrolment Agencies, many of which are Government Departments/agencies. The State/UT -wise details of agencies are given in the Annexure.

(b), (c) and (d): Only those agencies / service providers can provide Aadhaar related services that have duly been authorised by UIDAI in this regard. There have been instances where personnel of some agencies were found charging money for enrolment/overcharging for update. The State/UT-wise details of complaints regarding charging money for enrolment/over charging for update are not maintained. Requisite action, including blacklisting of operators involved and imposition of penalty, has been taken in such cases.

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Annexure

S.No State/Union Territory Number of Enrolment Agencies

1 Delhi 30
2 Haryana 52
3 Telangana 10
4 Himachal Pradesh 24
5 Punjab 15
6 Lakshadweep 1
7 Goa 3
8 Chandigarh 3
9 Kerala 3
10 Dadra & Nagar Haveli 2
11 Chhattisgarh 1
12 Uttarakhand 13
13 Puducherry 2
14 Jharkhand 19
15 Andhra Pradesh 2
16 A & N Islands 1
17 Maharashtra 24
18 Tripura 9
19 Madhya Pradesh 33
20 Karnataka 18
21 Gujarat 56
22 Sikkim 1
23 Tamil Nadu 9
24 West Bengal 34
25 Rajasthan 36

26 Odisha 24
27 Uttar Pradesh 131
28 Daman & Diu 1
29 Bihar 59
30 Manipur 3
31 Jammu Kashmir 3
32 Arunachal Pradesh 217
33 Mizoram 8
34 Nagaland 56
35 Meghalaya 1
36 Assam -

TOTAL 847